

Sustainability Statement for Staff

Luccombe Hotels – Shanklin, Isle of Wight

At Luccombe Hotels, sustainability is at the heart of how we operate. Our unique coastal setting is one of our greatest assets, and we are committed to protecting and enhancing the natural environment that surrounds us for future generations. Every member of staff plays an essential role in delivering on this commitment.

Our Environmental Commitment

We are proud to have achieved Gold in the Green Tourism Awards, recognising our leadership in sustainable hospitality. This reflects not only the initiatives we have in place, but the daily actions and attitudes of our team.

We are working towards carbon net zero and have ensured that our electricity, gas, and water supplies are certified as true net zero. We continually monitor and reduce our energy and water consumption across all departments and look for new opportunities to improve efficiency.

Supporting the Isle of Wight Biosphere

The Isle of Wight is recognised internationally as a UNESCO Biosphere Reserve. This designation celebrates places where people and nature work together sustainably, balancing environmental protection with responsible economic development and community wellbeing.

As a business operating within the Isle of Wight Biosphere, Luccombe Hotels supports these principles by protecting local ecosystems, encouraging responsible tourism, supporting the local community, and helping raise awareness of sustainability among guests and staff.

Our aim is to ensure that our operations respect the island's landscapes, wildlife, and natural resources while providing an outstanding experience for our guests.

Supporting Biodiversity

Our grounds are managed to enhance local biodiversity and provide valuable habitats for wildlife. Initiatives include:

- Installation of living (green) roofs, creating habitats for pollinators and invertebrates.
- Development of rewilded and wildflower areas to support bees, butterflies, and other wildlife.
- Installation of bug and bee hotels and bat boxes to provide safe habitats.

- Use of water butts to harvest rainwater for garden irrigation.
- On-site composting to recycle green waste and enrich soils naturally.

These initiatives support the island's rich biodiversity while creating natural spaces that guests can enjoy and learn from.

Reducing Waste and Increasing Recycling

We are committed to minimising waste across the business through responsible purchasing, careful stock management, and improved recycling practices.

- Reducing single-use items wherever possible.
- Increasing recycling rates in all departments.
- Encouraging careful stock control and responsible purchasing.
- Promoting reuse and responsible disposal practices.

Every team member plays an important role in reducing waste and ensuring materials are disposed of responsibly.

Sustainable Travel

Tourism can have a significant environmental impact, so we actively encourage guests to travel sustainably when visiting the Isle of Wight.

- Free electric vehicle charging for guests to encourage lower-emission travel.
- A complimentary electric vehicle — the Cupra Born — available for guests to use during their stay.
- Information about public transport, walking routes, and cycling opportunities around Shanklin and the island.

By making sustainable choices convenient and accessible, we help reduce the environmental impact of tourism.

What This Means for Staff

Sustainability is not a standalone initiative — it is part of our culture and daily operations. All staff are expected to:

- Use energy and water responsibly.
- Follow recycling and waste procedures carefully.
- Promote our sustainability initiatives confidently to guests.
- Support our biodiversity and environmental initiatives.
- Identify and suggest improvements wherever possible.

Our Shared Responsibility

At Luccombe Hotels, sustainability is about stewardship — caring for our environment, supporting our community, and ensuring the long-term success of our business.

By aligning our actions with the principles of the Isle of Wight Biosphere, we aim to demonstrate how hospitality businesses can operate responsibly while protecting the natural beauty that makes the island such a special place to live, work, and visit.

Together, every member of the Luccombe Hotels team contributes to creating a more sustainable future for the Isle of Wight.